Master Your Data to Master Your Business

Accelerate Master Data process with xECM

Agenda

1. About Avaali

2. Presentation on the Master Data Solution – 15 mins

3. Demo of the Solution – 30 mins

4. Q&A – 15 mins

About Avaali

Who we are

- Specialist in Enterprise Information Management
- Headquartered in Bangalore, customers worldwide
- Over 50+ specialists, 250+ man-years of experience
- Partnership with BOB vendors –SAP, OpenText, Lexmark, Blackline, Canto etc.

What we do

- Advisory services to support in the creation of Enterprise Information Management strategies
- Connect strategy to execution
- Implement and support of best of breed technology solutions
- Solutions for Shared Service Centers

Differentiator

- Strong customer references in the businesses we operate in
- Rich understanding of solutions in EIM and its impact to achieve your business goals
- Specialized skill pool – with several years of global experience in implementation and advisory services
- High focus on accountability and delivering business outcomes for customers

Values

- Accountability
- Integrity
- Love for Success

Why engage us

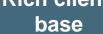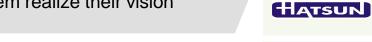|			
Thought Leadership	■ Avaali continuously creates and invests in Digital thought leadership	■ With over 20 editions, Illuminar has consistently enabled thought leadership on Digital Transformation topics ■ Circulation is over 10,000 every month	ILLUMINAR An Avaali Publication The Digital Enterprise Digest
Capabilities	■ Our customers are able to leverage our rich capabilities to meet their Digital and SSC Goals	■ Over 55+ consultants who are Digital specialists with functional and technology skills ■ Senior consultants who come with varied experience	
Ecosystem	■ We partner with BOB solutions to help our customers leverage the apt solution for their requirements	■ Partnership across EMEA and Asia with BOB vendors such as Lexmark, OpenText, Canto, Blackline etc. ■ Leveraged some of these solutions for large scale SSC transformation projects for multiple customers across geographies	
Rich client base	■ We've partnered with large enterprises globally to help them realize their vision	■ Over 45+ customers across geographies Piramal vedanta BIDCO ALKEM Arvind UNGA GROUP LIMITED HATSUN TATA Sky SUN TV NETWORK essilor WOCKHARDT	
Commitment	■ Un-parallel commitment to our customers	■ Customer references across all our projects, happy and satisfied customers. ■ Consistently demonstrated value in the form of measurable outcome http://www.opentext.com/customer-stories/customer-story-detail?id=1239 http://www.opentext.com/customer-stories/customer-story-detail?id=1235 http://www.opentext.com/customer-stories/customer-story-detail?id=1190 http://www.opentext.com/customer-stories/customer-story-detail?id=1196	

Business Challenges

- Clean and accurate master data is the backbone of any enterprise.

- Master data requires continuous cleansing to ensure that it remains uncorrupted and updated and always provides a single source of truth.

- Any amount of investment in analytics or big data is of no use, if the underlying master data is incorrect.

- MDM applications have its own limitations and need heavy investments in terms of software, hardware and resources to maintain the systems.

- The reality is that even though enterprises make a lot of investment in this direction, they still continue to face challenges in terms of their data governance and clean master data

Avaali – Master Data Solution using OpenText Content Server
Business Need

"The more data you have, the more crucial it is to better manage your master data and improve the maturity of your master data management (MDM) program,"

- Saul Judah, research director at Gartner.

"Master Data management is critical to achieve information governance
By 2016, 20 percent of CIOs in regulated industries will lose their jobs for failing to implement the discipline of information governance successfully."

- Gartner

"MDM and identity resolution technologies will be key to linking the new sources of external data with enterprises' existing data sources"

- Gartner

"Collecting data without managing it properly also creates ongoing costs as well as regulatory and compliance risks."

Bad master data impacts good business in the form of poor decisions, has operational impact due to process delays and significant impact on governance and compliance

Avaali – Master Data Solution using OpenText Content Server
How the solution helps

Streamlining and improving governance of Master Data processes		
Current process	**Issues with current process**	**How Master Data Asset helps**
❑ Request for master data creation, changes or extension sent manually together with supporting documents	❑ Difficult to track and audit on all front, no automated validations, error prone	❑ Request initiated via Web based forms, validations with SAP master data – can fetch and validate the data in real time at the point of entry. Supporting documents can be added in the form itself
❑ Workflows are manual over emails	❑ Lack of audit trails ❑ Long cycle time to execute the process ❑ Lack of visibility into the process	❑ Automated workflows. Multi level approvals easily possible ❑ Email notifications configured across any step in the process ❑ Segregation of duties
❑ Data entered manually into ERP upon approval	❑ People dependent	❑ Master data automatically created, changed or extended in SAP ❑ Automatic creation of pre-defined workspace, folder structures with metadata and supportings, seamless access across SAP and non SAP

Improved Master data accuracy
Compliant process with documentation and full audit trail, appropriate controls and accountabilities
Reduced process cycle time

Key Solution Features

- Seamless integration with SAP

- Fast deployment

- Ensure quality of master data right from the creation through its lifetime

- Easy to use web based Electronic Forms

- Configurable workflow with multiple steps of review and approval

- Error handling and duplicate checks to ensure quality master data

- Configurable access control at each step of the process

- Once approved, the master data is automatically created in SAP

- Automatic creation of pre-defined workspace templates / folder structures along with the metadata and supporting documents

- Complete audit trial of the entire process
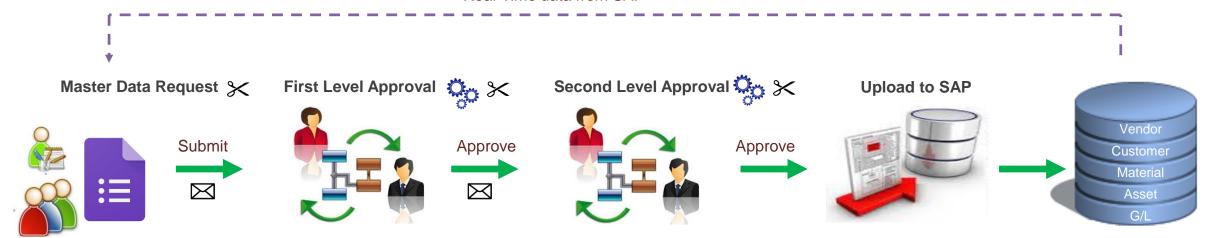
Solution Pre-requisites

- Software:
  - OpenText Extended ECM for SAP Solutions / OpenText Content Server + Activator for SAP Solutions
  - SAP ECC 6 and higher

- Hardware: does not require any exclusive hardware

Avaali – Master Data Solution using OpenText Content Server
How the solution works

Real-Time data from SAP

Master Data Request ✂

First Level Approval ⚙ ✂

Second Level Approval ⚙ ✂

Upload to SAP

Submit ✉

Approve ✉

Approve

SAP Master Data

Vendor
Customer
Material
Asset
G/L

Easy to use xECM forms captures information from various users/departments for creation / change / extension of master data. Supporting documents can be attached.

On 'Submit' xECM forms with master data information are routed for approvals to predefined / rule based approvers. Earlier attached documents can be reviewed / new documents can be attached

Multi-level approvals can be configured.

Role based views can be presented for the forms

Once approved, Master Data is automatically created / changed / extended in SAP. At the same time, xECM Workspace is automatically created, where attached files are moved.

Reject

Reject

Complete Audit Trial and Process Visibility.
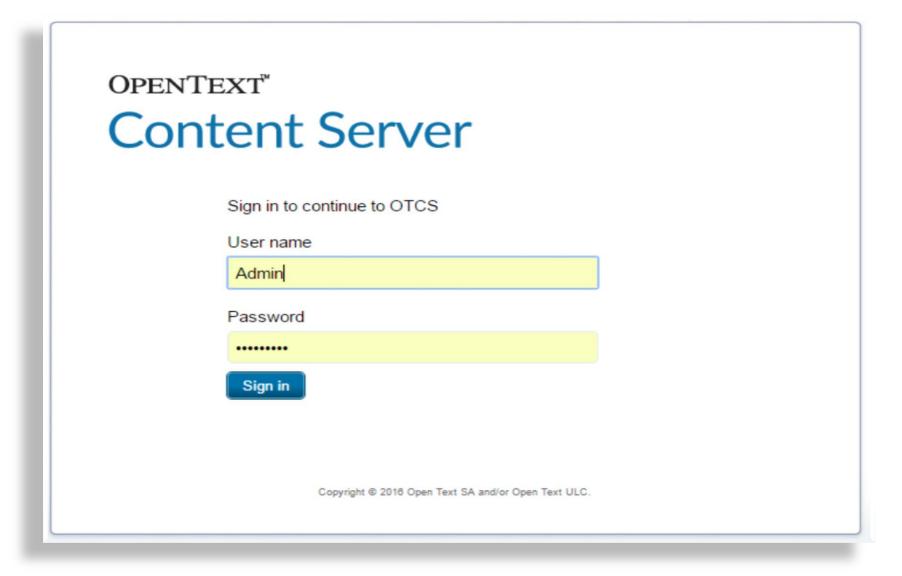
✂ Highly Customizable

⚙ Multiple levels Configurable
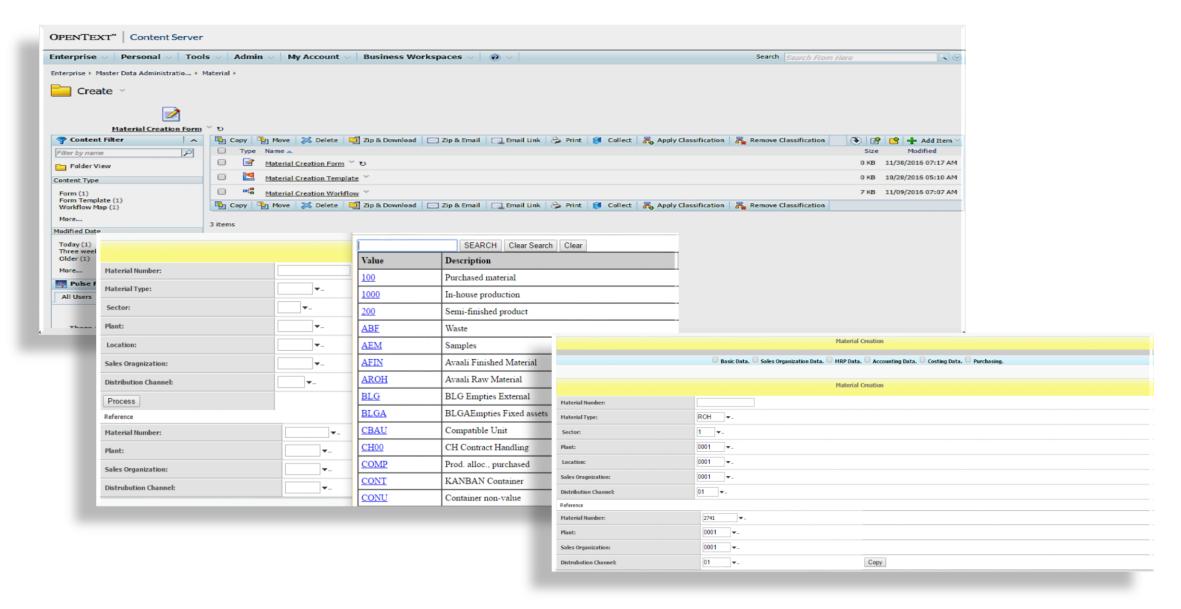
✉ Notifications

Solution Screens

Content Server Login
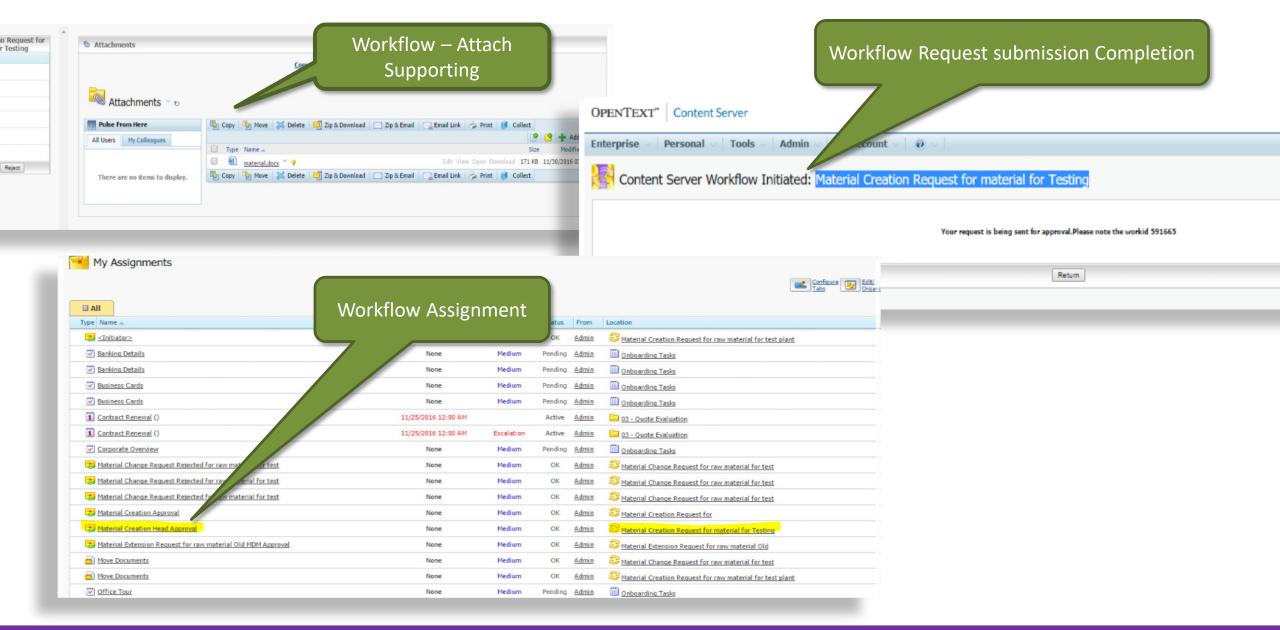
Master data Request

Master Data Request
Copy / Reference Functionality

Material Creation

☐ Basic Data. ☐ Sales Organization Data. ☐ MRP Data. ☐ Accounting Data. ☐ Costing Data. ☐ Purchasing.

Material Creation

Material Number:	
Material Type:	ROH
Sector:	1
Plant:	0001
Location:	0001
Sales Oragnization:	0001
Distribution Channel:	01

Reference

Material Number:	2741
Plant:	0001
Sales Organization:	0001
Distrubution Channel:	01

Copy

Basic Data

Item Description:	material for Tesing
Division:	01
Unit of Measure:	KG
Base Unit Of Measure:	KG
Material Group:	00107
Old Material No:	122233
General item category:	0001
Net Weight:	1
Gross Weight:	1
Weight Unit:	KG

Submit

Sales Organization Data

Prod hierarchy:	
Delivery Plant:	0001
Output TAX:	
Sales unit:	PAK
Alternative Unit(Conversion Factor):	0
Mat st grp:	1
Acc Ass Grp:	01
Item category group:	0001
Transport Grp:	0001
Loading Group:	0001

Master Data - Workflow

Workflow – Attach Supporting

Workflow Request submission Completion

Workflow Assignment

Master Data - Approval flow

1st Level of Approval

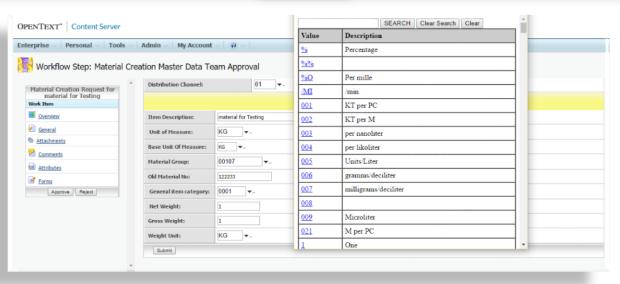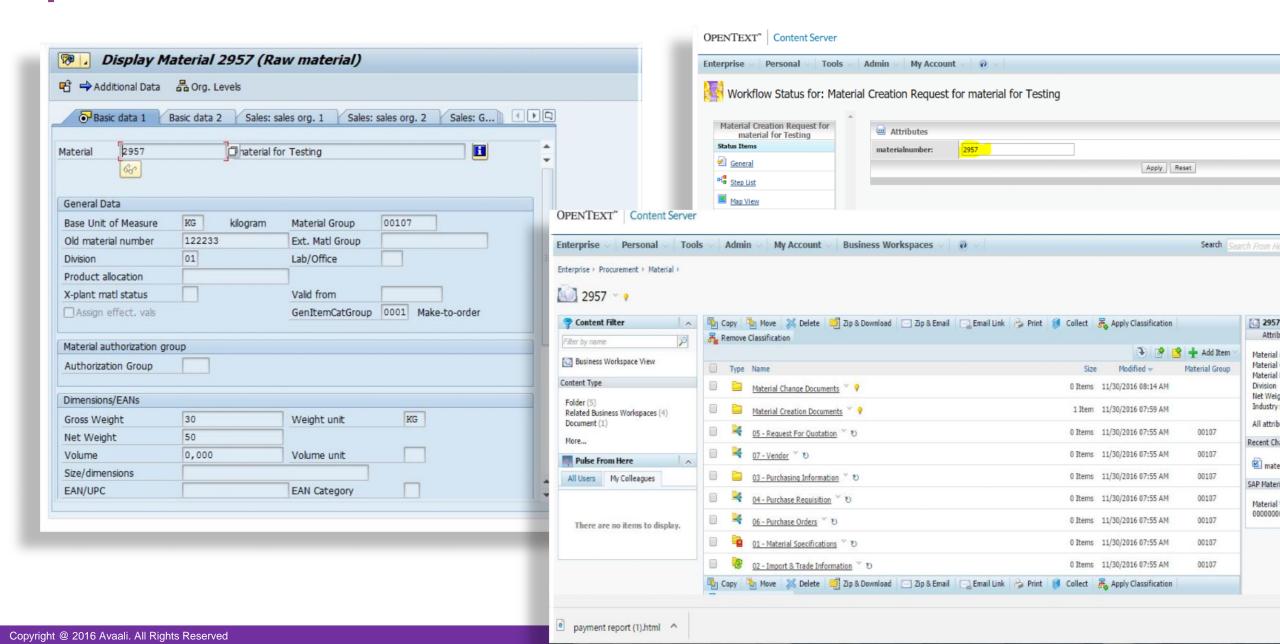**2st Level of Approval**

Updated Master data on SAP

Solution Benefits

- Makes the most of your OpenText Extended ECM / Content Server investments

- Single source of truth for all your SAP Master Data

- Improved SAP Master Data accuracy - Trust in the master data

- Strong and effective central SAP Master Data Governance Framework

- Enforce controls and accountabilities

- Compliant process with documentation and complete audit trial

- Increase efficiency of the SAP Master Data team and reduce cycle time for SAP Master Data maintenance

Further Information

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Illuminar