



Monday, 07 September 2020

**Subject: OpenText Extended ECM Implementation during the year 2015.**

Dear Team Avaali,

Thanks for the amazing work done during the implementation of OpenText Extended ECM solution.

As a result of this implementation, we have a 360-degree visibility into any and all content associated with transactions in SAP as per scope. All our contents are now securely stored in a centralized repository thus avoiding silos and gives us the flexibility to access our content from different sources via preferred user interfaces.

With document centric business process workflows being implemented, we are able reduce cycle time by 50% for Due Payment Approval process, 40% for Reconciliation process, 50% for Accounts Receivable Process, 70% for Master Data Creation process and enabled the business and management to have better control over the whole process and faster decisions.

With Extended ECM Scan solution, Bidco is able to digitize most of the relevant physical documents and thus minimizing dependency on physical documents.

Once again thanks much for the great job done by your team. I highly recommend your services and I look forward to a long-term partnership with you on the digital journey.

With best regards,

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Chief Digital Officer

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